

<b><u>SUD Cultural and Linguistic Providers</u></b>	
<b>Substance Use Disorder (SUD)</b>	<b>Population</b>
Highland Hospital	<b>API</b>
E. Oak. Recovery Center	<b>Afr. American</b>
Horizon	<b>Latino</b>
La Familia	<b>Latino</b>
Options Berkeley	<b>Afr. American</b>
Options W. Oak	<b>Afr. American</b>
Options San Leandro	<b>API, Latino, Afr. American</b>
2nd Chance Newark	<b>API, Latino</b>
2nd Chance Hayward	<b>API, Latino</b>

<b><u>Mental Health Cultural &amp; Linguistic Providers</u></b>	
<b>Mental Health</b>	<b>Population</b>
Asian Health Services	<b>API</b>
Native American Health Center	<b>Native American</b>
Family Services Agency	<b>Latino, Native-American</b>
La Clínica	<b>Latino, Native-American</b>
Multi-Lingual Counseling	<b>Afr. American, Farsi, Latino</b>
West Oak. Health Center	<b>Afr. American</b>

For more information visit the ACBH Provider Directory: [http://www.acbhcs.org/providers/Ethnic\\_Services/index.htm](http://www.acbhcs.org/providers/Ethnic_Services/index.htm) — and select MH & SUD Cultural and Linguistic Provider List

**Cultural and Linguistic Programs/ Providers Resource Guide**



**Office of Ethnic Services**  
**2000 Embarcadero Cove, Suite 450**  
**Oakland CA 94606**

**510-777-2118**

**E-mail: [officeofethnicservices@acgov.org](mailto:officeofethnicservices@acgov.org)**

**[http://www.acbhcs.org/providers/Ethnic\\_Services/index.htm](http://www.acbhcs.org/providers/Ethnic_Services/index.htm)**



Call 911 in case of a life-threatening emergency, in immediate physical danger or harm, in the process of a suicide attempt.

**Committees to Join**

**Cultural Responsiveness Committee (CRC)**

4th Thursday, Bi-monthly  
 1:00p-2:30p

CRC serves to address and lift up the cultural, racial, and linguistic behavioral health needs of consumers, family members and residents of Alameda County. Also, participates in the overall planning and implementation of services to help improve health outcomes of beneficiaries.

**Alameda County Pride Coalition**

1st Wednesday of the month  
 10:30a-12:00p

To empower and increase the visibility for LGBTQII2S and community by uniting individuals and organizations to work for equality and inclusions in Alameda County.

**African American Steering Committee for Health & Wellness (AASCHW)**

4th Tuesday of the month  
 12:30p-3:30p

AASCHW is dedicated to ensure Alameda County's behavioral health system provides quality, culturally responsive and integrated care that is delivered in and honoring and respectful manner to African American consumers, family members, and community at large.

\* For more information on how to join: Contact- [officeofethnicservices@acgov.org](mailto:officeofethnicservices@acgov.org)

# A

ccess

We value collaborative partnerships with consumers, families, service providers, agencies and communities, where every door is the right door for welcoming people with complex needs and assisting them toward wellness, recovery and resiliency.

# C

onsumer & Family Empowerment

We value, support and encourage consumers and their families to exercise their authority to make decisions, choose from a range of available options, and to develop their full capacity to think, speak and act effectively in their own interest and on behalf of the others that they represent.

# B

est Practices

We value clinical excellence through the use of best practices, evidence-based practices, and effective outcomes, include prevention and early intervention strategies to promote well being and optimal quality of life. We value business excellence and responsible stewardship through revenue maximization and the wise and cost-effective use of public resources.

# H

ealth & Wellness

We value the integration of emotional, spiritual and physical health care to promote the wellness and resilience of individuals recovering from the biological, social and psychological effects of mental illness and substance use disorders.

### Office of Ethnic Services (OES)

OES strives to respond and improve the quality of behavioral health services and equity in care for the cultural and linguistic needs of Alameda County's Medi-Cal beneficiaries. In addition, OES has an ongoing commitment to offering culturally specific trainings and outreach activities to promote and achieve health equity for all people.

**Javarré Cordero Wilson, MPH (510) 777-2118**

### Office of Family Empowerment (OFE)

The OFE provides technical assistance, coaching and support on Family Driven and Family Informed Care, to family organizations, providers, schools, and other health and welfare organizations.

**Rosa Warder, MS, MFA (510) 567-8037**

### Office of Consumer Empowerment (OCE)

OCE empowers people living with mental health and/or substance use conditions to engage in natural peer support, advocacy, leadership and make positive changes in the public behavioral health system.

**Khatera Asalmi-Tamplen (510) 567-8102**

### Underserved Ethnic & Language Populations (UELPP)

UELPP programs are prevention-focused and provide mental health and wellness outreach and engagement services, workshops, and support groups for various ethnic groups throughout Alameda County. Individual preventive counseling is also offered. Populations served include: Afghan, African, Asian (East, South, Southeast), Filipino, Latinos, Native Americans, and Pacific Islanders. For the UELPP provider list, please visit: <https://acmhsa.org/prevention-early-intervention/#outreach-uelpp>

**Cheryl Narvaez, LCSW, MPA (510) 567-8203**

### ACCESS

ACCESS is a multilingual, culturally responsive call center that provides information, screening and referrals for mental health and substance use disorder treatment for Alameda County residents. Hotline is available 24 hours a day/ 7 days a week. For mental health, call ACCESS at 800.491.9099 or 711 for language assistance. After hours roll over to Crisis Support Services. For substance use services, call, 844.682.7215 (For hearing impaired TTY) 800.653.2373)

**When requested and available, free ASL and Language Interpreters are offered.**

**Contact: [officeofethnicservices@acgov.org](mailto:officeofethnicservices@acgov.org)**



## Mental Health Services Act (MHSa)

Alameda County Behavioral Health

### Community Based Learning Series (CBL)

**A series of innovative trainings provided by various community-based program grantees and community partners.**

**CBL trainings and curriculums are FREE and available for the following populations listed below**

- **African Americans**
- **Isolated Adults**
- **Isolated Older Adults**
- **Korean Older Adults**
- **Vietnamese (all age ranges)**
- **LGBTQI2-S (all age ranges)**

**For information on how to sign up for trainings, please visit our Innovations Website: <https://acmhsa.org/innovation-community-based-learning/>**

